

Fall-Winter 2023-24 – HLST 4900 6.0 - Potential Projects with The Toronto Grace Health Centre

Strategic Planning Projects	Quality, Risk & Patient Safety Projects	Health Human Resource Projects
<p><u>Resident Assessment Instrument (RAI) Data Analysis:</u> Use RAI data to understand patient complexity across the health care system. The project will involve RAI data collection and analysis. The goal of the project is to determine whether our health system is caring for our clients at the right place and in the right time. On-site work with some remote work.</p> <p><u>Integrated Transitional Care Model Project:</u> Be a part of a research project addressing the health needs of older adults living with frailty. The goal is to use technology to transition our older adults designated as Alternate Level of Care (ALC) in hospital into the community. The particular student activities will depend on the projects needs and may involve surveying the patients on their use of technology.</p> <p><u>Care Pathways Project:</u> This is a qualitative research based project. The focus is to survey our clients, caregivers, staff, and referrers to elicit feedback. The feedback is collected and grouped into themes. The themes are used to design care-pathways ensuring that our older adults living with frailty is transitioned into the community to “age in place”.</p>	<p><u>Annual Patient & Family Experience Surveys:</u> Collaborate with other staff to conduct the TGHC annual survey to assess patient and family experience, and then participate in analysis of and dissemination of results to organization. This project involves a combination of research and data analysis, as well as project management skills to provide meaningful insights and best practice recommendations to improve patient-centred care and evidence-based practice at TGHC.</p> <p><u>Implementation and action planning for Patient Safety Culture survey:</u> In preparation for corporate Accreditation Canada survey, working with Director, Quality, Risk and Patient Safety to conduct Patient Safety Culture survey, and then participate in analysis of and dissemination of results to organization. Through understanding of leading and best practices, help to advise and facilitate action planning to address identified trends and opportunities. Blend of in-person and remote.</p> <p><u>Evaluation and refresh of patient communication boards across 3 sites:</u> Project would involve collaboration with patients and staff to evaluate current effectiveness of communication boards and propose modifications to this important communication tool used across all 3 sites. Some travel required between sites.</p> <p><u>Patient Safety Adverse Event reporting system refresh:</u> Working with Director, Quality, Risk and Patient Safety, engage clinical stakeholders on usability, ease of reporting as well as strengthening feedback mechanisms of reported data and trends. The students will also build the framework to evaluate the reporting system upgrade. Some travel may be required between sites.</p>	<p><u>Refreshing Staff Accolades Programs:</u> Spotlight Awards, Safety Ambassador, Values Award. Working with HR to review and enhance staff satisfaction via our accolades awards and recognition initiatives.</p> <p><u>Staff and Physician Survey:</u> Work with HR and Staff Task Force to review survey results, and create an action plan based on feedback and evidence based approaches to enhance staff satisfaction</p> <p><u>HHR Hiring Analysis:</u> Analyze overall recruitment process, turnover rates, success of new hires relative to best practices and advise on any gaps/opportunities for improvement.</p>